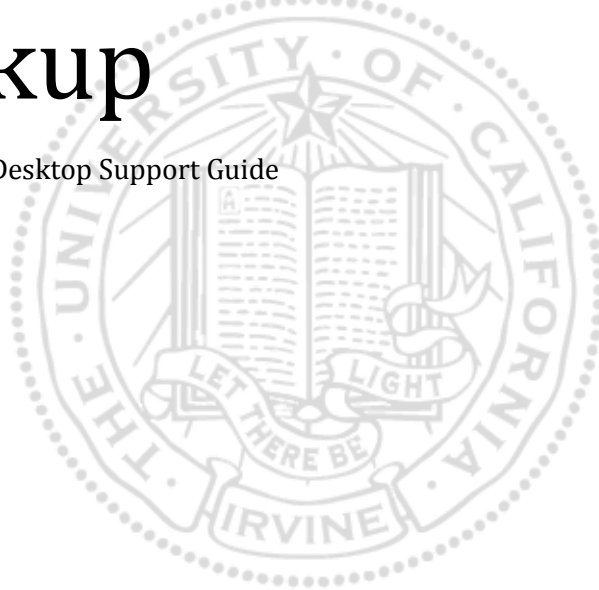




HAIS

# TigerText – On-call Scheduling Service Lookup

Helpdesk and Desktop Support Guide



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## Tiger Text – On-call Scheduling Service Lookup

Here we will cover how to use the Tiger Text Scheduling Service to identify who is on-call

### How to Find the On-call Scheduling Service

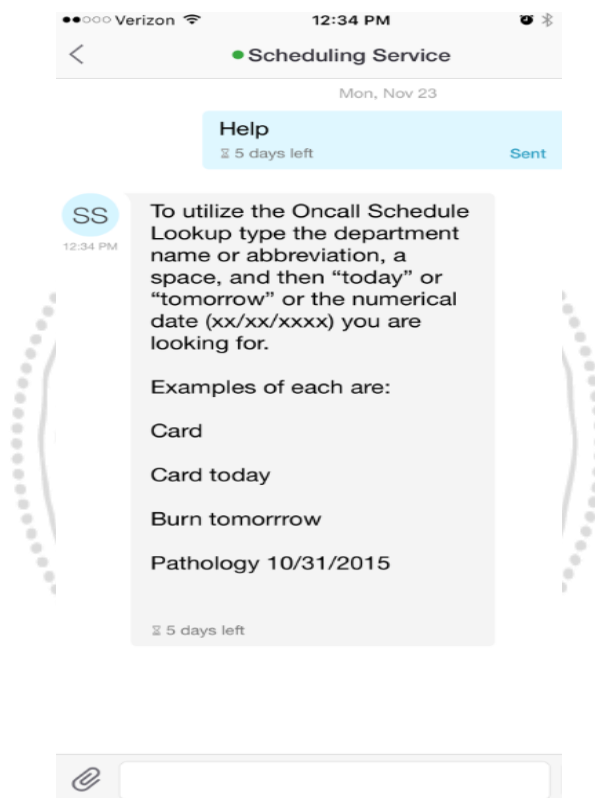
Within the Tiger Text application click on the “Directory” tab at the bottom of the application.

Then search for “Scheduling Services”.



## How to Use the On-call Scheduling Service

1. To utilize the On-call Schedule Lookup type the department name or department abbreviation, a space, and then “today”, “Tomorrow”, or the numerical date (xx/xx/xxxx) you are looking for.
  - a. Example of each using Cardiology are:
    - i. Card
    - ii. Card today
    - iii. Card tomorrow
    - iv. Card 12/01/2015
2. A user can type in “Help” and the directions on how to use the application will appear.



## Department Abbreviations for the On-call Scheduling Service

The list of departments and department abbreviations are:

<b>On-call Departments</b>	<b>On-call Department Abbreviations</b>
Allergy & Immunology	ALRGY
Anesthesiology	ANES
Bariatric / Gastrointestinal Surgery	GIS
Burn	BURN
Cardiology	CARD
Cardiology - Cath Lab	CATHLAB
Cardiology - Non-Invasive	CARDNI
Cardiothoracic Surgery	CTS
Colon & Rectal Surgery	COLO
Dental Extractions	DENTAL
Dermatology	DERM
Endocrinology	ENDO
Enterostomal Services	OSTMY
Epidemiology & Infection Prevention	EIP
Ethics	ETH
Family Medicine	FM
Gastroenterology	GI
Geriatric Hospitalist	GH
Gynecologic Oncology	GYNONC
Gynecology	GYN
Hematology / Oncology	HEMONC
Heptobiliary and Pancreas Surgery	HBS
Infectious Disease	ID
Internal Medicine Hospitalist	IM
Lactation Consultants	LACT
Nephrology	NEPH
Neurological Surgery	NSRG
Neurology	NEUR
Ophthalmology	OPHTH
Orthopaedic Surgery	ORTHO
Otolaryngology	ENT
Pain Service	PAIN
Palliative Care Hospitalist	PALL
Pathology	PATH
Pediatric Genetics-Medical/Birth Defects	GENE
Pediatric Infectious Disease Hospitalist	PEDID
Pediatric Surgery	PEDSURG

Perioperative Surgical Home PSH	PSH
Plastic Surgery	PLAS
PM&R	PMR
Psychiatry & Human Behavior	PSY
Pulmonary & Critical Care Medicine	PULM
Radiation Oncology	RADONC
Radiological Sciences	RAD
Rheumatology	RHEUM
Skin, Wound & Ostomy Consult RNs	OSTMY
Surgical Oncology	SONC
Transplant Surgery	TRANS
Trauma/ACS Surgery/ALL CONSULTS	TRMA
Urological Surgery	URO
Vascular Surgery	VASC



# Appendix

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Updated – 11/09/2015

