HAIS

Airwatch Enrollment – Android Devices

Helpdesk and Desktop Support Guide
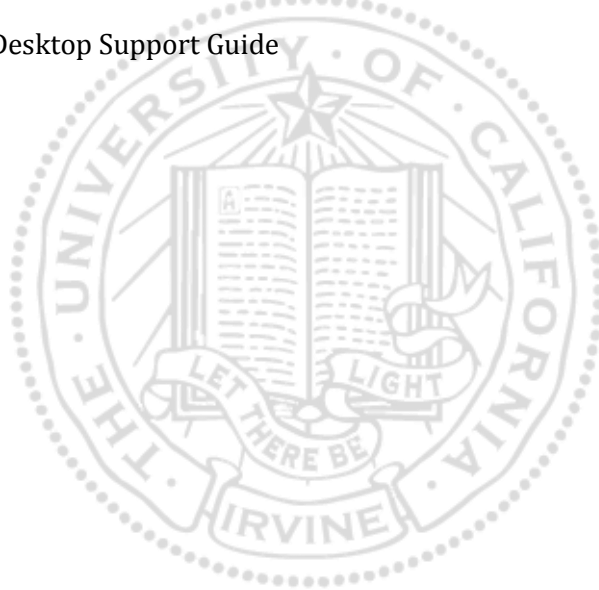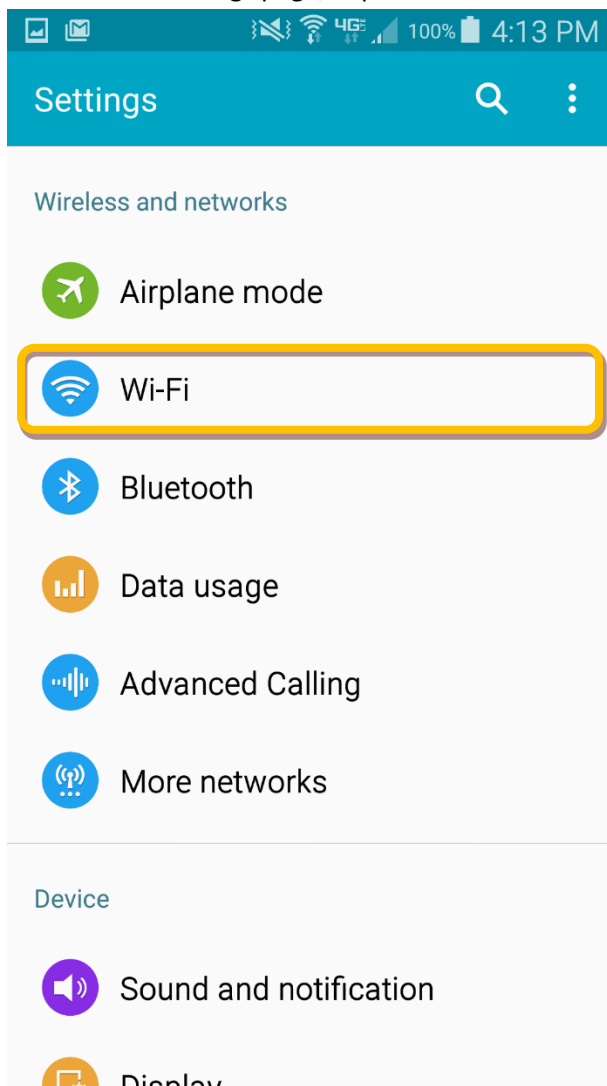
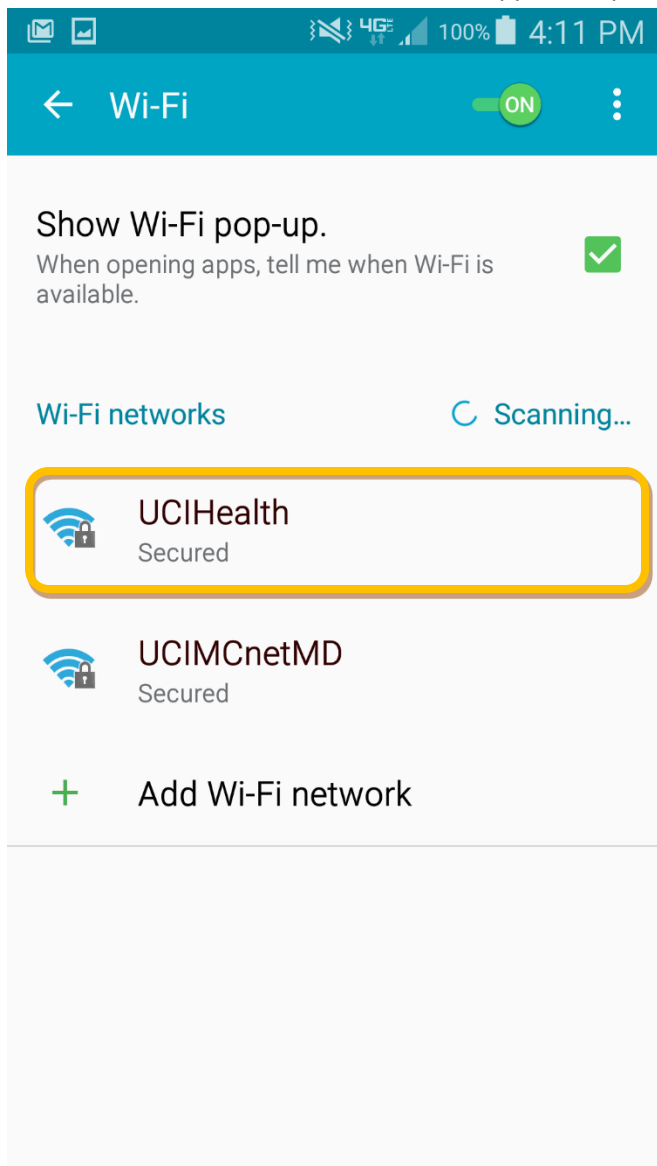# Table of Contents

Airwatch Enrollment – Android Devices

Here we will cover how to connect to a wireless network along with how to enroll your Android device in Airwatch.

Connecting to the Wireless Network

1. Navigate to Settings
2. On the main settings page, Tap on '**Wi-Fi**'

3. A list of available wireless networks will appear. Tap on '**UCIHealth**'

4. Enter the password: **ucirvineaccess** and tap '**Connect**'

Enrolling your Android Device in Airwatch

1. Open your Web browser.

2. Your browser will be redirected to a landing page. Tap on '**Agree**'.

3. Tap on '**Individuals who have a permanent account**'

4. Enter in your UCIHS Username and Password. Tap on '**Agree**'.

You must already have an active account in order to register.

- If you know your User Name and Password, please fill out the form below and click the Agree button.
- If you do not know your User Name and password, please contact the Help Desk.

When you have filled out the form, you will be prompted to download and run the Client Security Agent to verify that your device will meet these policies. The process will take approximately one to two minutes. Do not interrupt this process while it is running.

Please enter your User Name and Password. Then click the Agree button to download and run the Client Security Agent.

ℹ️ Instructions

User Name

panteater

Password

···········

Agree

5. Next you will have to install the **Airwatch MDM Agent** from the Google Play Store. Tap on '**Download AirWatch MDM Agent from the Google Play Store**'. If you already have the AirWatch MDM Agent installed, Tap on 'Already Installed? Tap here to continue enrollment'.
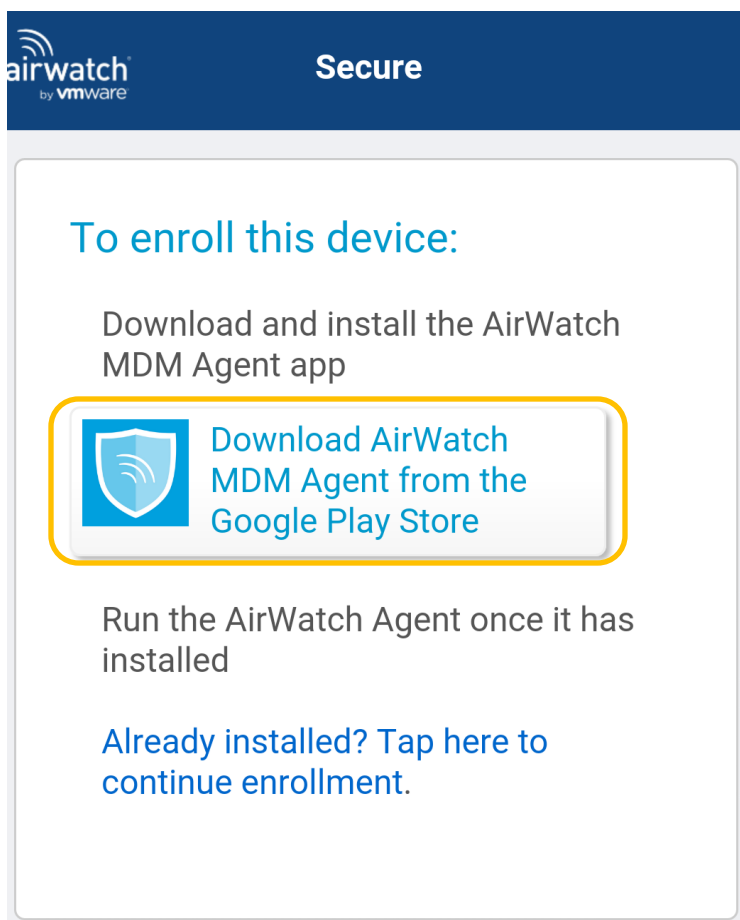
6. You may be prompted to select what to **Open with,** if so Tap on '**Play Store**' & Tap on '**Always**'
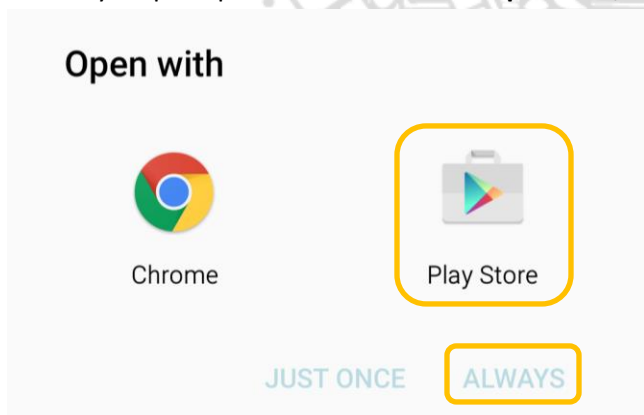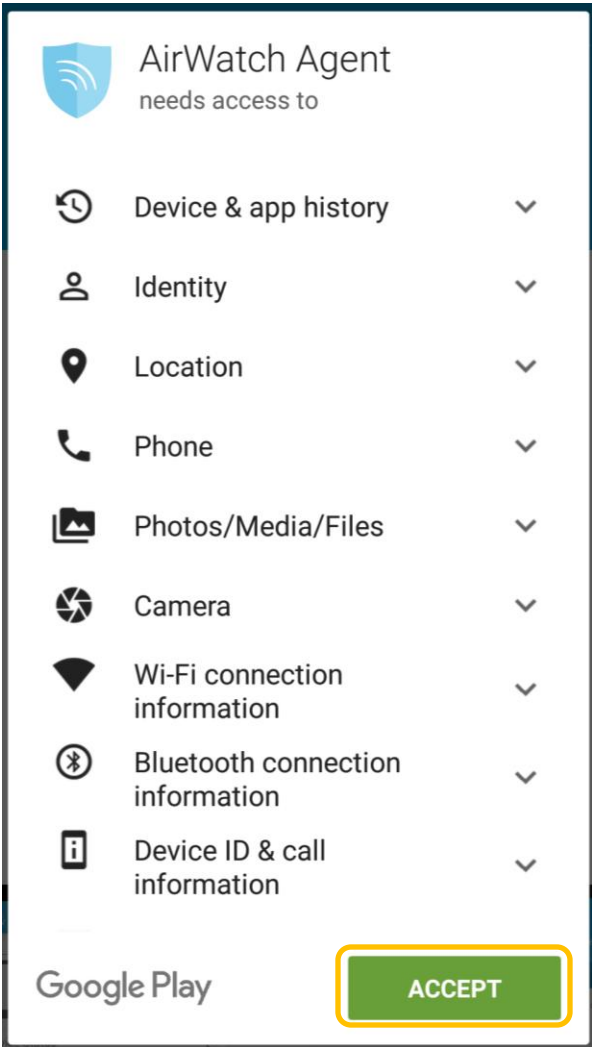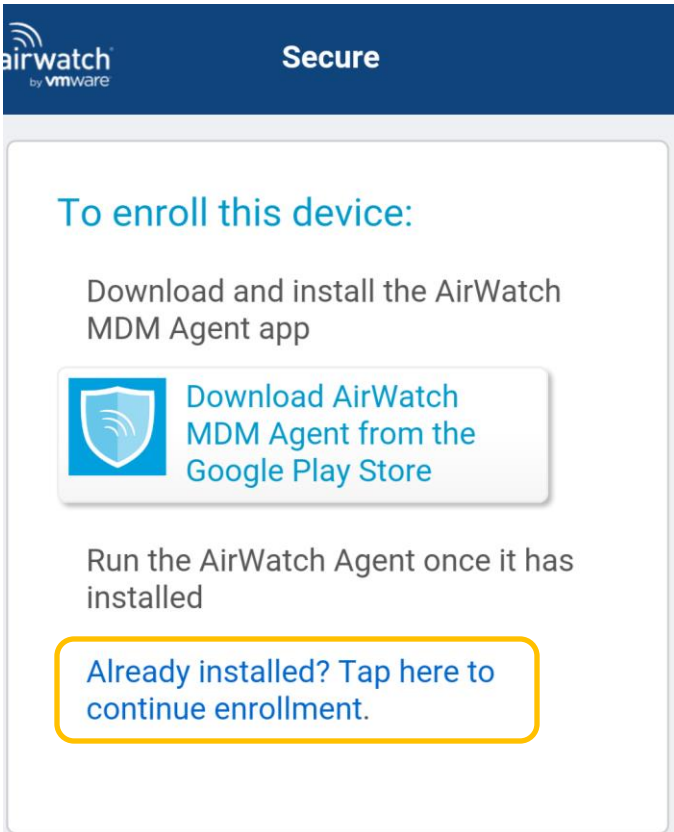
7. You will be redirected to the Google Play Store to Install the AirWatch Agent. Tap on '**Install**'
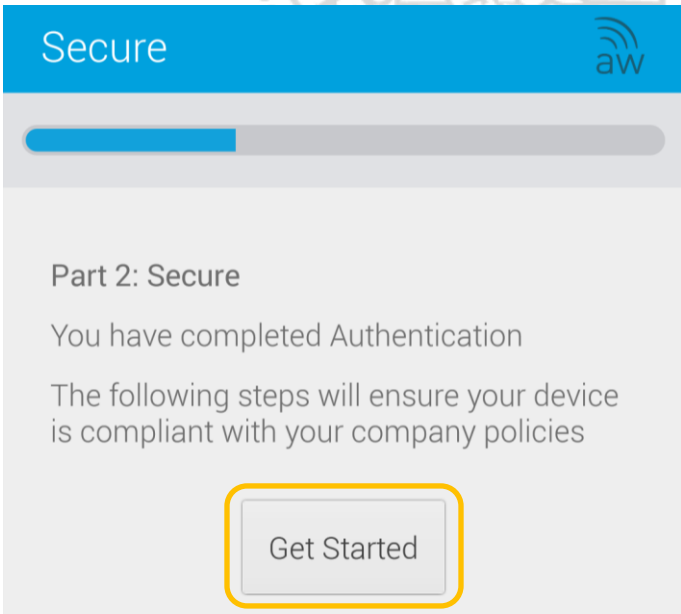
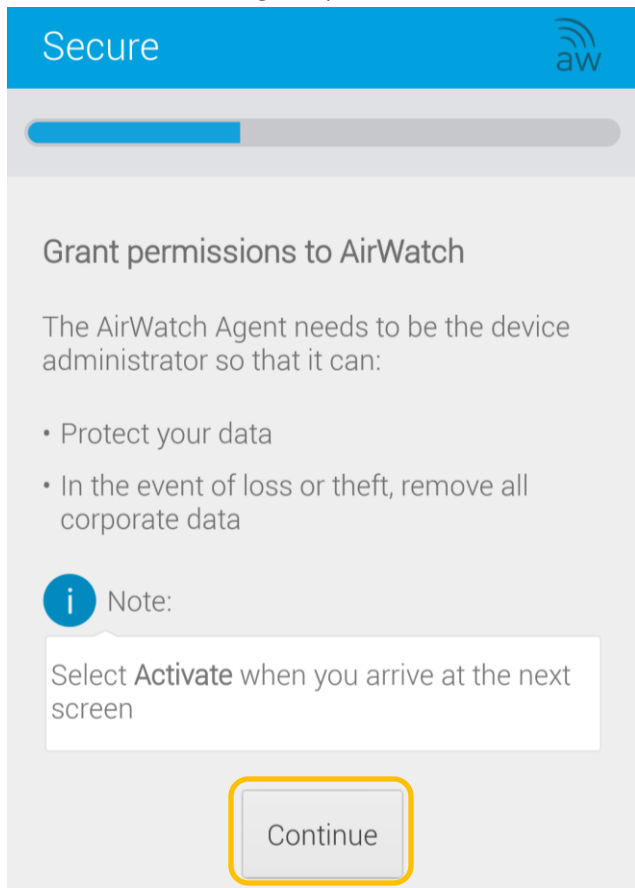8. Next you will be prompted with what AirWatch Agent needs access to. Tap on '**Accept**'

9. Once the AirWatch Agent has been installed, you'll want to go back your Web Browser. Tap on '**Already Installed? Tap here to continue enrollment**.'
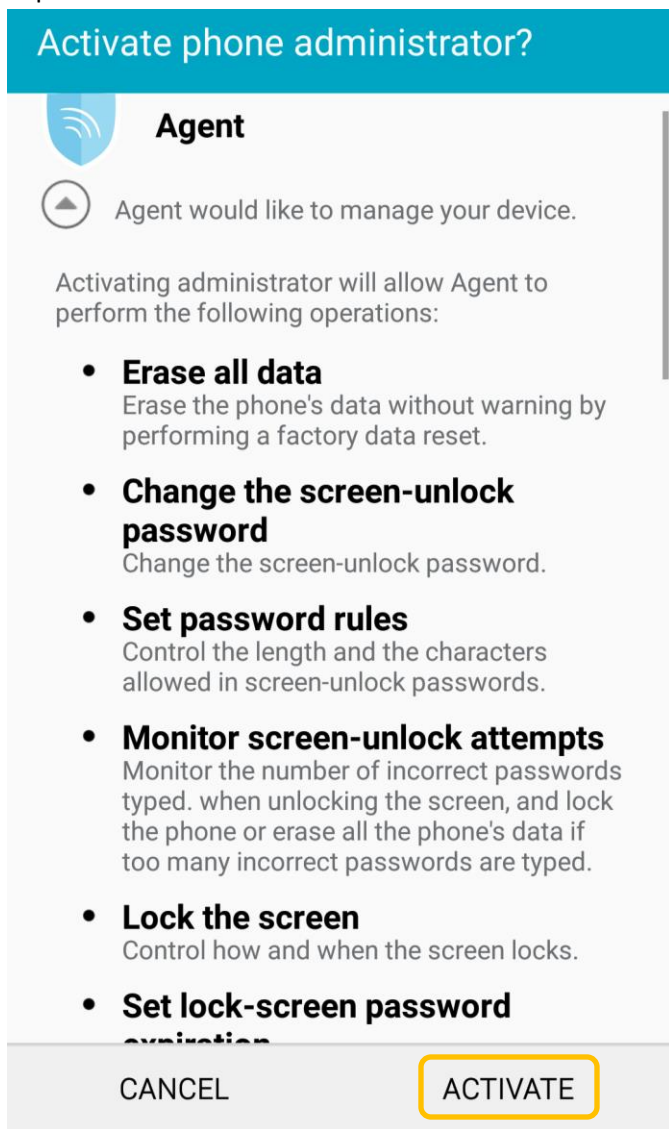

10. Enrollment will begin. Your Credentials that you entered in earlier will be automatically carried over to the enrollment process. Tap on '**Get Started**' to continue the enrollment process.

11. Next we will have to grant permission to AirWatch. Tap on '**Continue**'
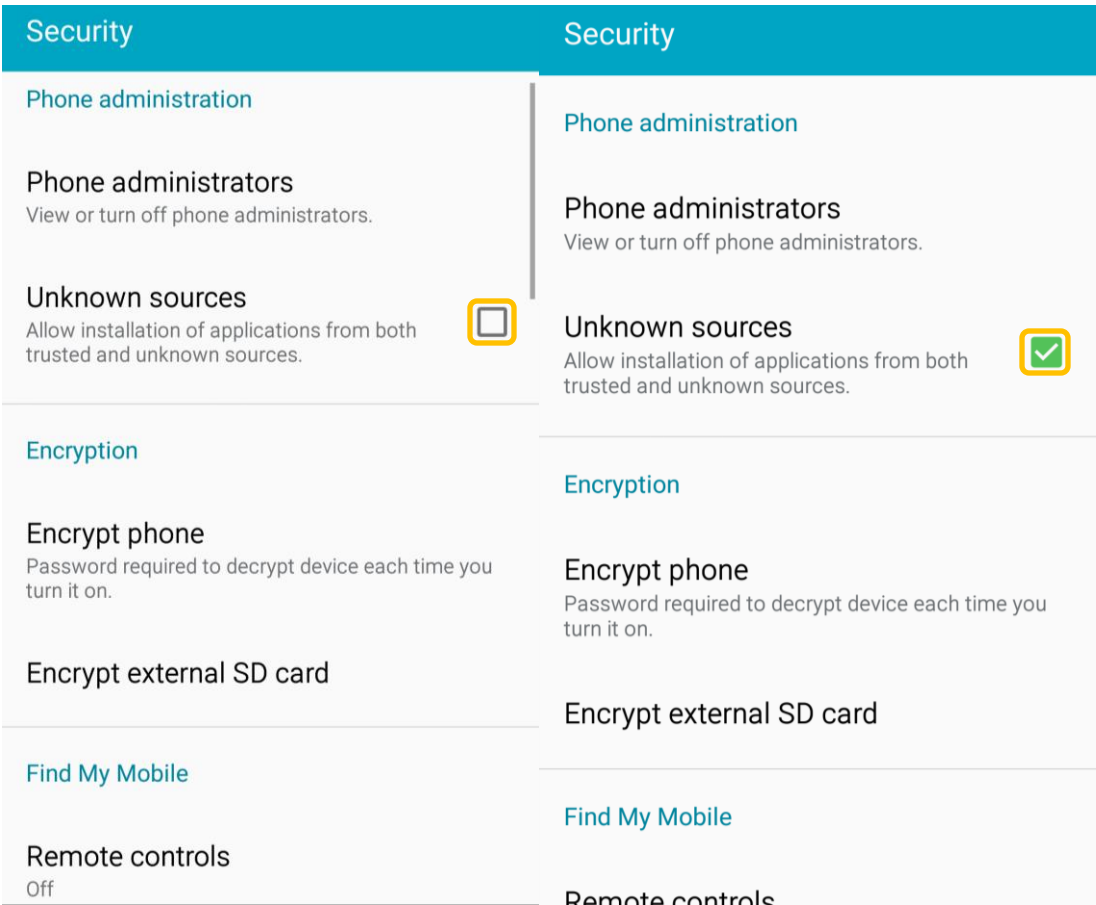
12. Tap on '**Activate**'.

Activate phone administrator?

Agent

Agent would like to manage your device.

Activating administrator will allow Agent to perform the following operations:

- **Erase all data**
  Erase the phone's data without warning by performing a factory data reset.

- **Change the screen-unlock password**
  Change the screen-unlock password.

- **Set password rules**
  Control the length and the characters allowed in screen-unlock passwords.

- **Monitor screen-unlock attempts**
  Monitor the number of incorrect passwords typed. when unlocking the screen, and lock the phone or erase all the phone's data if too many incorrect passwords are typed.

- **Lock the screen**
  Control how and when the screen locks.

- **Set lock-screen password expiration**
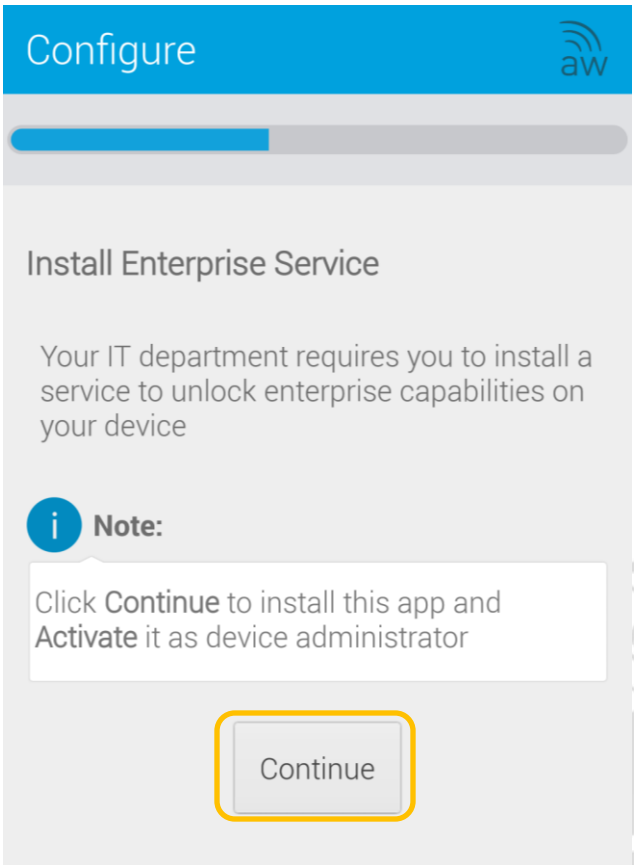
CANCEL   ACTIVATE

13. Tap on '**Device Settings**'. This will allow UCI Apps to be used on your Android Device.
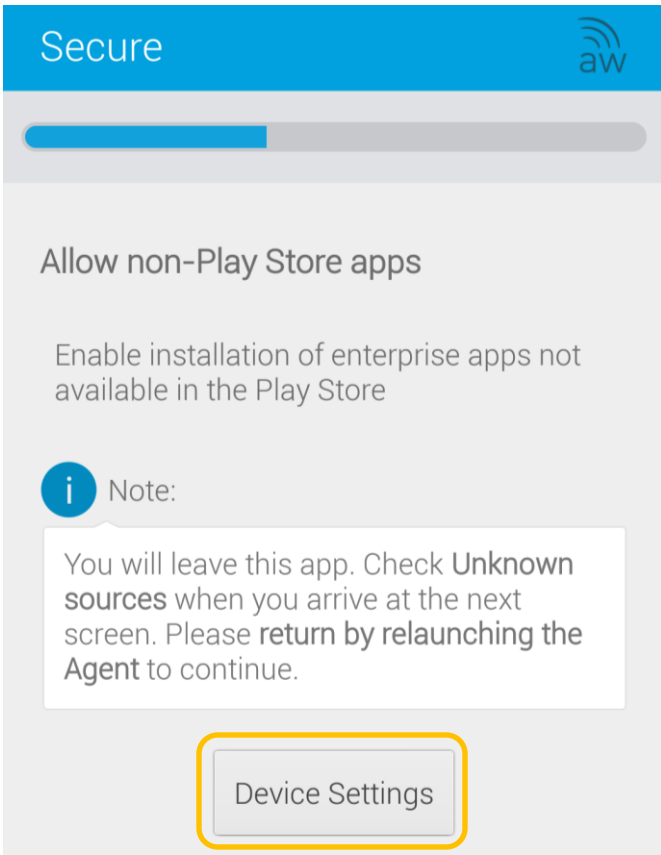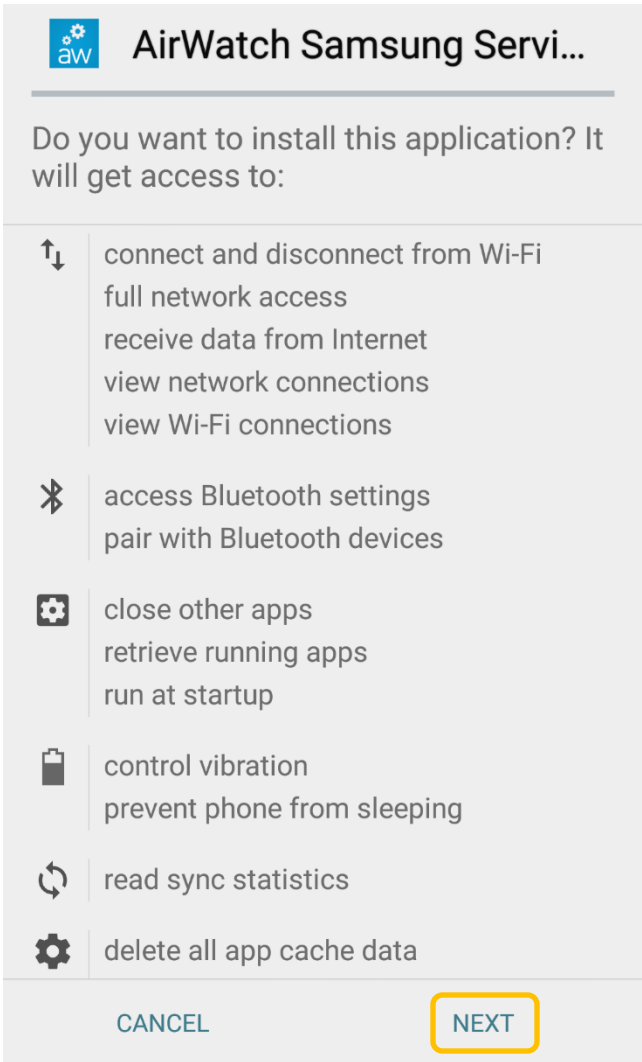
14. Tap on the box to the right of **Unknown Sources**. Once the Box is check, it will fill Green.
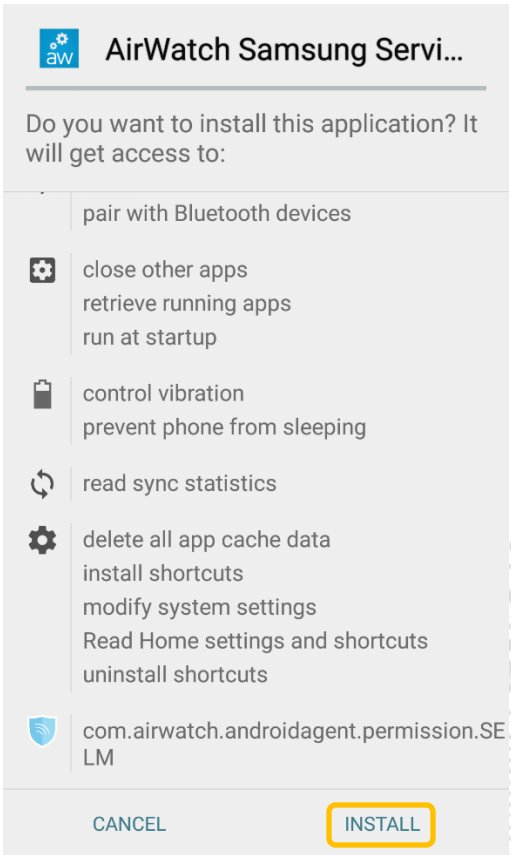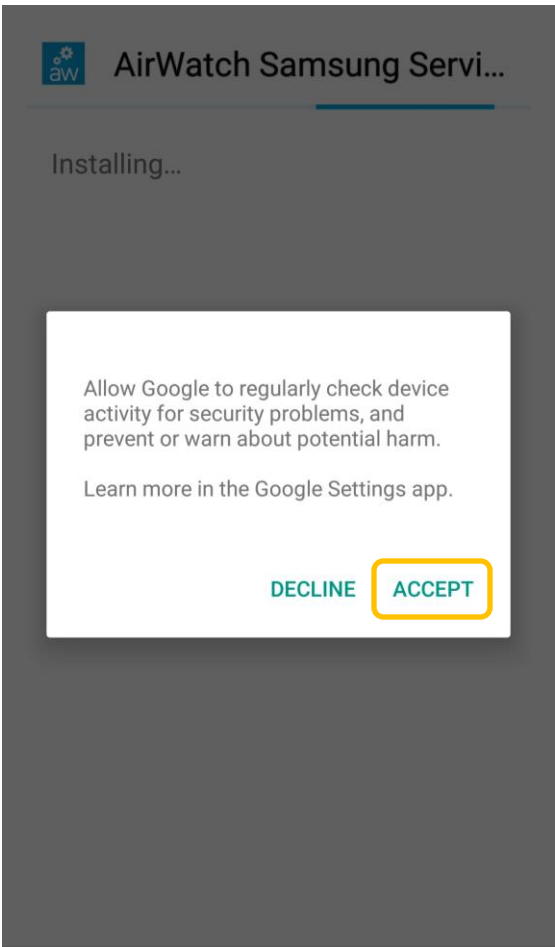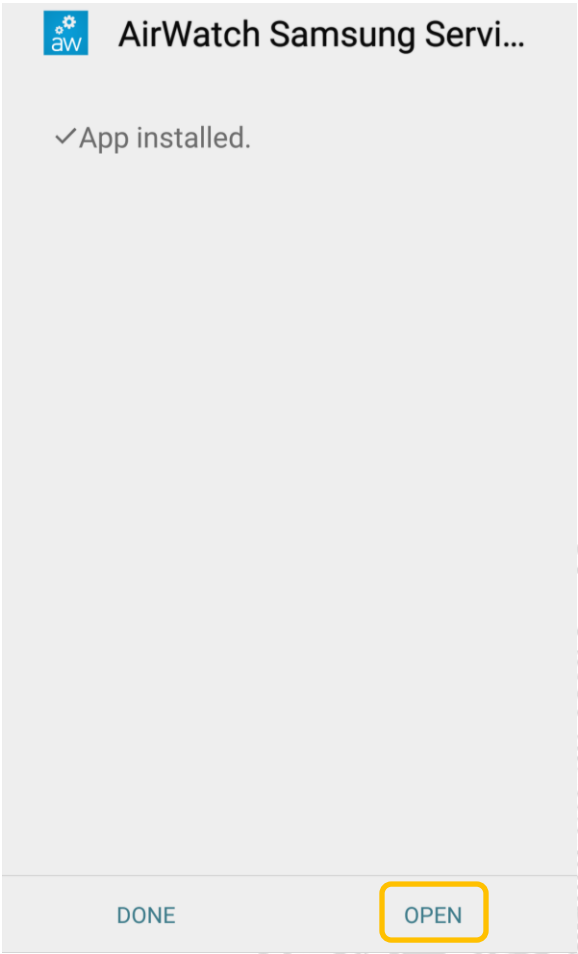
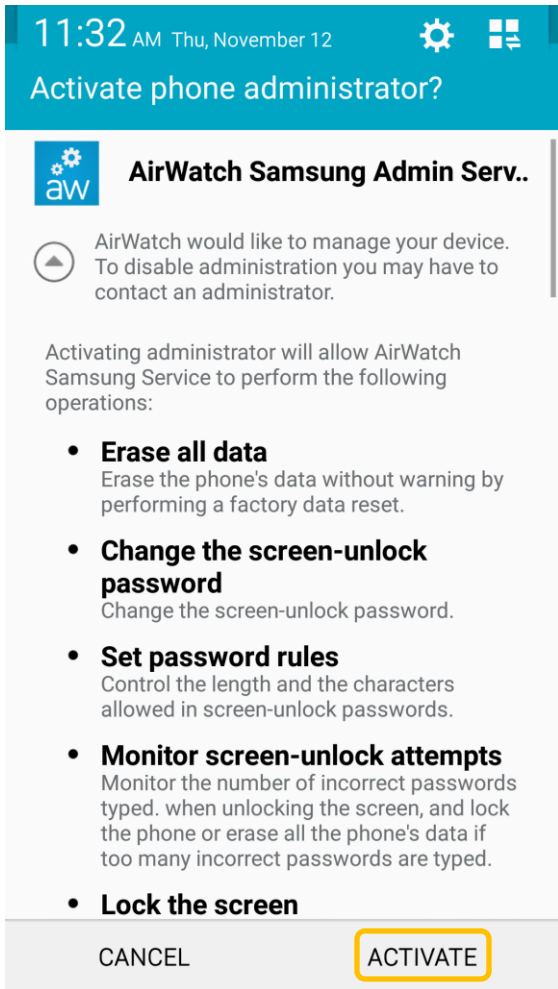15. Tap on '**Continue**'.

16. Tap on '**Next**'

17. Tap on 'Install'

18. Tap on '**Accept**' to allow the installation.

19. Tap on '**Open**'

20. Tap on '**Activate**'

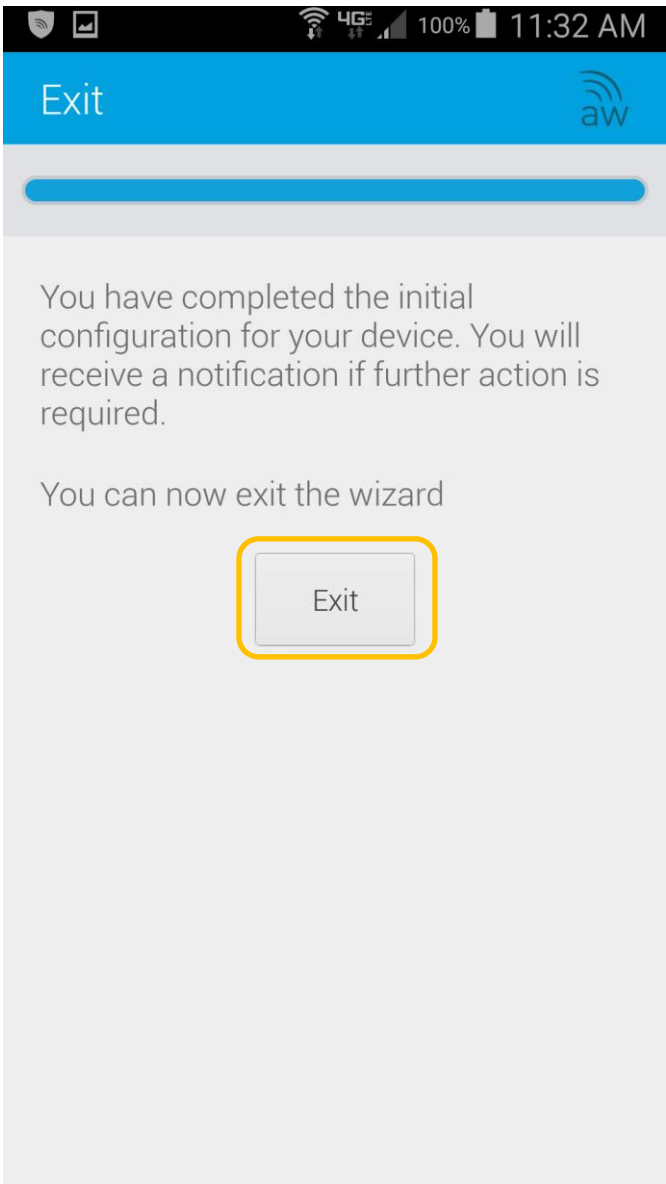21. Tap on '**Done**'

22. Tap on '**Continue**'
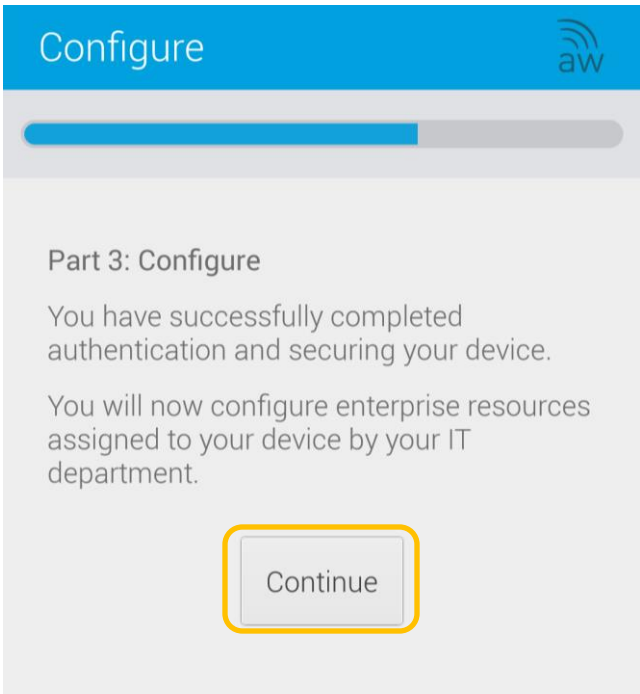
23. Tap on '**Exit**' to complete the installation of AirWatch Agent.

Appendix

Updated : 11/13/2015