Airwatch Enrollment – Android Devices

Helpdesk and Desktop Support Guide
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Airwatch Enrollment – Android Devices

Here we will cover how to connect to a wireless network along with how to enroll your Android device in Airwatch.

Connecting to the Wireless Network

1. Navigate to Settings
2. On the main settings page, Tap on ‘Wi-Fi’
3. A list of available wireless networks will appear. Tap on ‘UCIHealth’

4. Enter the password: ucirvineaccess and tap ‘Connect’

Enrolling your Android Device in Airwatch

1. Open your Web browser.
2. Your browser will be redirected to a landing page. Tap on ‘Agree’.
3. Tap on ‘**Individuals who have a permanent account**’
4. Enter in your UCIHS Username and Password. Tap on ‘Agree’.

You must already have an active account in order to register.

- If you know your User Name and Password, please fill out the form below and click the Agree button.
- If you do not know your User Name and password, please contact the Help Desk.

When you have filled out the form, you will be prompted to download and run the Client Security Agent to verify that your device will meet these policies. The process will take approximately one to two minutes. Do not interrupt this process while it is running.

Please enter your User Name and Password. Then click the Agree button to download and run the Client Security Agent.

5. Next you will have to install the Airwatch MDM Agent from the Google Play Store. Tap on ‘Download AirWatch MDM Agent from the Google Play Store’. If you already have the AirWatch MDM Agent installed, Tap on ‘Already Installed? Tap here to continue enrollment’.
To enroll this device:

Download and install the AirWatch MDM Agent app

To Open with, if so Tap on ‘Play Store’ & Tap on ‘Always’
7. You will be redirected to the Google Play Store to install the AirWatch Agent. Tap on ‘Install’.
8. Next you will be prompted with what AirWatch Agent needs access to. Tap on ‘Accept’
9. Once the AirWatch Agent has been installed, you’ll want to go back your Web Browser. Tap on ‘Already Installed? Tap here to continue enrollment.’

10. Enrollment will begin. Your Credentials that you entered in earlier will be automatically carried over to the enrollment process. Tap on ‘Get Started’ to continue the enrollment process.
11. Next we will have to grant permission to AirWatch. Tap on ‘Continue’
12. Tap on ‘Activate’.

**Activate phone administrator?**

**Agent**

Agent would like to manage your device.

Activating administrator will allow Agent to perform the following operations:

- **Erase all data**
  Erase the phone’s data without warning by performing a factory data reset.

- **Change the screen-unlock password**
  Change the screen-unlock password.

- **Set password rules**
  Control the length and the characters allowed in screen-unlock passwords.

- **Monitor screen-unlock attempts**
  Monitor the number of incorrect passwords typed. When unlocking the screen, and lock the phone or erase all the phone’s data if too many incorrect passwords are typed.

- **Lock the screen**
  Control how and when the screen locks.

- **Set lock-screen password expiration**

  CANCEL  ACTIVATE
13. Tap on ‘Device Settings’. This will allow UCI Apps to be used on your Android Device.
14. Tap on the box to the right of **Unknown Sources**. Once the Box is check, it will fill Green.

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<td>View or turn off phone administrators.</td>
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<td>Password required to decrypt device each time you turn it on.</td>
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15. Tap on ‘Continue’.
16. Tap on ‘Next’

**AirWatch Samsung Services**

Do you want to install this application? It will get access to:

- connect and disconnect from Wi-Fi
- full network access
- receive data from Internet
- view network connections
- view Wi-Fi connections
- access Bluetooth settings
- pair with Bluetooth devices
- close other apps
- retrieve running apps
- run at startup
- control vibration
- prevent phone from sleeping
- read sync statistics
- delete all app cache data

**CANCEL**  **NEXT**
17. Tap on 'Install'
18. Tap on ‘Accept’ to allow the installation.
19. Tap on ‘Open’
20. Tap on ‘Activate’

AirWatch Samsung Admin Service

AirWatch would like to manage your device. To disable administration you may have to contact an administrator.

Activating administrator will allow AirWatch Samsung Service to perform the following operations:

- **Erase all data**
  Erase the phone's data without warning by performing a factory data reset.

- **Change the screen-unlock password**
  Change the screen-unlock password.

- **Set password rules**
  Control the length and the characters allowed in screen-unlock passwords.

- **Monitor screen-unlock attempts**
  Monitor the number of incorrect passwords typed when unlocking the screen, and lock the phone or erase all the phone's data if too many incorrect passwords are typed.

- **Lock the screen**

  CANCEL  ACTIVATE
21. Tap on ‘Done’

Settings

Select whether to show or hide sensitive notification content on the lock screen.

- Show all content
- Hide sensitive content
- Do not show notifications
22. Tap on ‘Continue’

Part 3: Configure

You have successfully completed authentication and securing your device.

You will now configure enterprise resources assigned to your device by your IT department.
23. Tap on ‘Exit’ to complete the installation of AirWatch Agent.
Appendix

Updated: 11/13/2015